

Privacy Policy

This privacy statement describes how Templeton&Templeton Incorporated (“Templeton&Templeton”) collects and uses the personal information you provide to Templeton&Templeton. It also describes the choices available to you regarding our use of your personal information and how you can access and update this information. Templeton&Templeton is committed to protecting the privacy of users of its website and services. To better inform you of our policy concerning user privacy, we have adopted the following terms, which adhere to the General Data Protection Regulation (GDPR) and Protection of Personal Information Act (POPIA) 4 of 2013.

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The Information Templeton&Templeton Collects

The personal information that Templeton&Templeton collects will depend on how you are using the Website or services.

- To enable your access to the website and services, we may collect information, where applicable, concerning the organisations or individuals internet protocol address, your username and password, or other authentication methods.
- We may also collect certain non-personally identifiable information, such as the type of browser you are using (e.g., Firefox, Internet Explorer), the type of operating system you are using (e.g., Windows or Mac), and the domain name of your Internet service provider.
- We may collect personally identifiable information through correspondence you send to us through optional surveys and in connection with statements you may post on any Templeton&Templeton related page on social networking sites.

Templeton&Templeton does not knowingly collect personally identifiable information from anyone under the age of 16. If it is discovered that we have collected PII from someone under 16 we will promptly delete that information.

Data Integrity; Use of the Information

We use the personal information collected in ways that are compatible with the purposes for which it was intended to be used: to enable your use of the Website and services; to respond to your enquiries; for system administration, customer support, and troubleshooting purposes; for service announcements; to improve the design of the Website; to enable us to enforce our Terms and Conditions of Use; and in aggregate form, to track and analyze site usage. Further, we may use your name, statement, comment, and affiliation in conference presentations, newsletters, and marketing and announcement materials where we have obtained your permission. Templeton&Templeton will take reasonable steps to ensure that personal information is relevant to its intended use, accurate, complete, and current. If you wish to opt out of our use of your personally identifiable information, see the “Your Consent; Opting out” section below.

Use of Cookies and Behavioural Targeting

Templeton&Templeton employs “cookie” technology. Cookies are small pieces of text that are stored on your computer and act as a tool for controlling certain system variables and storing system configuration information in the WWW environment. Templeton&Templeton uses cookies to store user preferences for viewing and printing, regional and geographical information connected to an IP address, and to store authentication information. We do not use cookies to identify what other sites you have visited; however, we do use certain tools to understand the flow of traffic to and from the

Templeton&Templeton website. You can control the use of cookies at the individual browser level, but if you choose to disable cookies, it may limit your use of certain features or functions on our website or service. Third party service providers may use cookies to make it easier for you to navigate our site, but those cookies are not covered by our privacy policy. We do not have access or control over these cookies, if used. Different cookies serve different purposes. While some cookies are used to control basic functions of the site, some cookies store basic user information in certain ways. Some cookies that are essential to your use of the Templeton&Templeton site have already been set. You may delete and block all cookies from the site, but certain sites may not work without cookies.

Templeton&Templeton uses the following types of cookies:

- Analytics with Third Party Cookies** These cookies are used to collect information about how users interact with the Templeton&Templeton site. This information is also used to compile reports to help Templeton&Templeton improve the respective site, including reports on the number of visitors to the site, where the visitors have come from and what pages the users visit on the site. Third party cookies may also be used to assist users with support and diagnose identified issues with the Templeton&Templeton site.

Other Tracking Technologies and Automated-Decision Making Practices

As with most web sites, Templeton&Templeton gathers certain information automatically and stores it in log files. This information may include internet protocol (IP) addresses, browser type, internet service provider (ISP), referring/exit pages, operating system, date/time stamp, and/or clickstream data. We link this automatically collected data to other information we collect about you.

Through this policy, we will notify individuals of any automated-decision making practices we may engage in regarding PII, including the logic involved and the significance of the decision as well as the consequences for you. We will also ensure that you may opt out of such automated-decision making practices.

Widgets

Our Web site includes Social Media Features, such as the Facebook Like button and Widgets such as or interactive mini-programs that run on our site (“Features”). These Features may collect your IP address, which page you are visiting on our site, and may set a cookie to enable the Features to function properly. Features are either hosted by a third party or hosted directly on our site. Your

interactions with these Features are governed by the privacy policy of the company providing the relevant Feature.

Onward Transfer of Information

Templeton&Templeton will not transfer personally identifiable information to third parties.

Templeton&Templeton does not sell or share personal information of individual users or organisations.

Templeton&Templeton will provide you with all your retained personal information provided (where applicable) on request.

Your Consent; Opting Out

By using the Templeton&Templeton Website, you consent to the collection and use, in accordance with this policy, of the information you provide to us. We will remove you and your personally identifiable information from our records or refrain from using your personally identifiable information in connection with certain services on request if you contact us with your requests at info@templetonandtempleton.co.za . Please note that this may prevent you from accessing the Templeton&Templeton website, if applicable, and services if we require this information to perform in terms of an agreement.

Security

We protect your personal information from unauthorised access and disclosure using passwords (where applicable), physical security measures and managerial measures. We nonetheless recognise that third parties may obtain access to information through unlawful actions, and thus do not promise that your information will always remain private, despite our efforts and the importance we place on maintaining your privacy.

In the event that we discover or are notified of a security breach where personal information is at risk, we will notify you electronically, if we have your email address.

Access, Erasure, and Correction

Upon request Templeton&Templeton will provide you with information about whether we hold any of your personal information. If you would like to review, delete or update your information, you may contact us using the contact information below. We will permit you to correct, amend, or delete information that is demonstrated to be inaccurate. We will respond to your request within a

reasonable timeframe. You will need to provide sufficient identifying information, such as your name and email address and possible additional identifying information as a security precaution.

Data Retention

We will retain your information for as long as you are a client, to provide you services or as required by law. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

Enforcement and Dispute Resolution

We engage in periodic self-assessment to ensure compliance with our Privacy Policy. We verify that the policy is accurate, comprehensive for the information intended to be covered, prominently displayed, completely implemented, and where applicable, in conformity with the GDPR and POPIA. We encourage interested persons to raise any concerns with us using the contact information below. We will investigate and attempt to resolve complaints and disputes regarding use and disclosure of personal information in accordance with the principles contained in this policy.

If you have an unresolved privacy or data concern that we have not addressed satisfactorily, European Union data subjects may seek an administrative or judicial remedy or to lodge a complaint with a supervisory authority, in particular in the member state of his or her habitual residence, place of work or place of the alleged infringement if the data subject considers that the processing of personal data relating to him or her infringes the GDPR. Information on how to file such a complaint is available here http://ec.europa.eu/justice/article-29/structure/data-protection-authorities/index_en.htm.

For South African data subjects information on how to file a complaint or contact the Information Regulator is available here <http://www.justice.gov.za/infoereg/>.

Notification of Privacy Policy Changes

We may update this privacy policy to reflect changes to our information practices. If we make any change in how we use your personal information we will notify you by email (sent to the e-mail address specified in your account). We encourage you to periodically review this page for the latest information on our privacy practices.

Contact us

If you have any inquiries about this Privacy Policy or its implementation, you may contact us at info@templetonandtempleton.co.za.